

Office Hours and Alternative Services

We continue to closely monitor information from the Centers for Disease Control (CDC) and local health agencies to guarantee we follow recommendations and take appropriate precautions.

During the shelter-in-place our office remains open during normal business hours (9-5 Monday -Friday) to assist our members. However, in abundance of caution, and to keep our members and employees safe, we have locked our door and suspended walk-in traffic. If there is a change in our ability to serve our members, we will post an update here.

You may continue to contact us via phone at 800-464-5987 or email at info@smw104fcu.org should you need assistance, or we encourage you to use some of the alternative options below to access your account.

Online Banking (desktop computer or laptop)

- ❖ Check balances or account history
- ❖ Transfer funds within our SMW 104 FCU account
- ❖ Pay bills (if you have an SMW 104 FCU Checking account)
- ❖ Request check from your account (under the Check Services tab), which will be mailed to your address on file

Mobile App

- ❖ Check balances or account history
- ❖ Transfer funds within our SMW 104 FCU account
- ❖ Pay bills (if you have an SMW 104 FCU Checking account)

Mobile Deposit App

- ❖ Make check deposits to your SMW 104 FCU account remotely using your smartphone.

If you have not registered for any of the above services or need assistance with logging in, please give us a call during normal business hours at 800-464-5987, Option 1.

ATM and Visa Debit Cards

If you have an SMW 104 FCU ATM or Visa Debit card, you may visit any of the CO-OP non-surcharging ATM's to obtain cash from your account. To find the nearest location go to <https://co-opcreditunions.org/locator/>.

You may apply for an SMW 104 FCU ATM or Checking Account, which comes with a Visa Debit card by go to <https://www.smw104fcu.org/loans/online-applications/>.